

ANIME LEAGUE

Tickets FAQ and Terms of Entry

This FAQ applies to the following events -

- *Manchester Anime & Gaming Con*
- *Bristol Anime & Gaming Con*
- *Liverpool Anime & Gaming Con*
- *Cardiff Anime & Gaming Con*
- *Birmingham Anime & Gaming Con*

If you have any further questions then don't hesitate to email us on info@animeleague.com

Q - How much are tickets?

A - Tickets purchased online cost £10 per day. You can get both days for £16 online or £9 per day online.

Q - Will tickets be available on the door?

A - Yes, provided they are not sold out beforehand. We will issue a warning beforehand if this is likely. We advise to book and pay for tickets online to be 100% guaranteed.

Q - What's the age limit on the event?

A - There isn't one, but under 16s must be accompanied by an adult. Note pricing is the same.

Q - What's the price for children?

A - Ticket is a flat rate price, the same price for all ages. However, ages 6 or under will be counted as free entry with one paying adult.

Q - Does the ticket include parties?

A - Yes but for over 18s only. Under 18s must leave by 8pm.

Q - What is a Supporting Member?

A - A supporting member gets to have a named limited edition conbadge for the event. You can ONLY get supporting membership if you register and prepay beforehand.

Q - How Do I Pay for the event?

A - If you registered with a forum account, click on "Your Account" near the top of the page. There you can pay via paypal. Note you do not need a paypal account to do this, if you click it anyway, then if you don't have an account, select the option "pay with a debit/credit card". If you did not register with a

forum account, please follow the link that was emailed to you.

Q – When's the latest I can get discounted tickets for the event?

A – One month beforehand. Thereafter you'll need to re-register and (depending on availability) some tickets may not be available discounted.

Q - I don't have paypal/google, can I pay via other means?

A - Yes, we offer payment via BACS bank transfer and cash/cheque/postal-order through post. Please email us on info@animeleague.com and we will provide details.

Q - Can I register for more than one person?

A - Yes, click on "Your Account" at the top and then click on "Add Registration". Please note each person must bring their own proof of ID to the event. We allow you to register for up to six people.

Q - I have a group of more than 6 people, how do I register them?

A - You will need to email info@animeleague.com to arrange a group booking. If you're a club or society you may be eligible for a 10% discount on your tickets.

Q - Can I edit and/or delete a registration?

A - Yes, once in "Manage Your Tickets" simply click edit or delete. The total you owe will be changed to reflect this.

Q - Can I pay for someone else who isn't associated with my account?

A - Yes, please email us on info@animeleague.com stating who you'd like to pay for and how you wish to pay.

Q – I've bought a t-shirt/supporting membership. Where do I pick them up?

A – When you arrive at the event, there'll be a AL merchandise desk marked to pick up what you've ordered. This will be marked on conbook, ask our crew if you can't find it.

Q - I need a refund, how can I get one?

A - If you wish to cancel your any aspect of your registration including accommodation, we will, at our discretion, offer a refund minus a £5 administration fee on entry when the refund is conducted three months before the event. Thereafter, any refund will not be granted. We will also allow transfers of your membership to someone else at any time up to one month prior to the event if you email us.

Q - I've paid, do you send me a ticket in the post?

A - No, simply turn up on the day with your ticket, either on your phone or printed out and a proof of ID (anything with your name on it, can be a bank card, though it needs to be a proof of age ID if you wish for an 18+ wristband) and we will hand you your wristband, which will act as your pass to all areas. Make sure not to lose this wristband as it will act as your pass